

LAKEVIEW WATERWORKS DISTRICT
3205 LORRAINE AVE
318-222-4871
318-222-4826 (Fax)
318-521-9143 (Bill pay by phone)

WATER USER AGREEMENT

The undersigned agrees to abide by the Rules & Regulations of Lakeview Waterworks District and requests and applies in person with driver's license or state I.D., proof of address, valid contact number, cash deposit, and service fee for the district to supply water to the premises located at:

ADDRESS _____ ACCT # _____

1. One meter per dwelling (one mobile home = one dwelling)
2. New meter installation at current rates. This fee is due in advance.
3. Refunds on deposits are made after all charges are cleared on the account. **Refund checks will be MAILED.**
4. Billing for the month will commence the day the meter is turned on or set whether any water is used or not. All customers will be charged from the date they request to start up service. This includes all customers that start service in the last few days of the month.
Example: If you come in Wednesday the 29th of the month, and the 30th is the last day of the month at which billing will be completed, you will receive a one day bill. Lakeview Waterworks District does not prorate; we have a flat base rate charge.
5. Customers are responsible for all bills until a final is requested. It will not be the responsibility of the district to go to a third party to collect.
6. Meters must be accessible at all times by duly authorized agents of the district. The inability of agents to get to the meter due to vegetation, fences, dogs, etc., can be grounds to suspend service to the customer until corrected. The customer is responsible to see that the meter is not covered with any material.
7. All vegetation must be kept at least three feet from the meter. Here again, service can be disconnected until corrected.
8. Any customer allowing another person to hook onto their water service, whatever the reason, or having a water well tied into their service will face immediate and possible permanent disconnection from the system.
9. Every customer MUST have their own shut-off on their side of the meter.
10. Our meter and the shut-off valve must not be used by the customer. Damage to our meter or shut-off will be billed to the customer.
11. Bills are mailed to customers close to the end of each month and are due on or before the 15th of each month. After the due date 15th of each month, a late penalty is added to your account balance.
12. If past due balances are not paid before the 25th of each month, the account will be disconnected the following business day for non-payment. Once disconnection is ordered and/or service is disconnected, all balances and charges must be paid in full with cash or money order to restore service. This will include: past due balances, new bill charges, late fees, and the disconnection fee. All customers must pay full balances one hour before the office closes in order to have service restore the same day.
13. **FAILURE TO RECEIVE A WATER BILL DOES NOT EXCUSE PAYMENT OR WAIVE FEES.**
In accordance with La. Atty. Gen. Op. 11-0187, The District has no authority to forgive, REDUCE, set aside or adjust downwards a particular resident's water bill absent any error on the part of The District.
14. The water meter, meter box, and lock is property of Lakeview Waterworks. Tampering with meter, meter box or lock can result in criminal prosecution.
15. To final out your account, you must be able to provide identification or verify account information, before the balance of your deposit is refunded.

By signing below you are acknowledging that you have read and agree to abide by this water user agreement.

CUSTOMER SIGNATURE _____

DATE _____

Acct # _____
Receipt # _____
Deposit \$ _____

**LAKEVIEW WATERWORKS DISTRICT
3205 LORRAINE AVE
318-222-4871**

DATE _____ NAME _____

BILLING ADDRESS _____

DRIVER'S LIC.# AND STATE _____

SOCIAL SECURITY # or TAX ID # _____

HOME PHONE _____

CELL PHONE _____

EMAIL ADDRESS _____

EMERGENCY NAME AND PHONE _____

EMPLOYER'S NAME, ADDRESS AND PHONE _____

RENT OR OWN (Please circle)

IF RENTAL -OWNER'S NAME _____ PHONE NUMBER _____

METER DEPOSIT - OWNER'S -\$135.00 SERVICE CHARGE - \$10.00 ---- TOTAL \$145.00
RENTER'S-\$250.00 SERVICE CHARGE - \$10.00 ---- TOTAL \$260.00

ALL BILLS ARE DUE ON THE 15TH OF EACH MONTH.
ANY PAST DUE BALANCE ON THE 25TH OF EACH MONTH WILL BE DUE FOR CUT OFF.

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<https://lww.myruralwater.com>***

